

The Flower Boutique

NIGHTINGALES CORNER
LITTLE CHALFONT
HP79PY

BESPOKE WEDDING FLOWERS

TERMS AND CONDITIONS

We are excited that all our weddings will now be 100% foam free!

1. The Flower Boutique will provide all the designs detailed in your final wedding quote. Additions need to be made in writing by either the Bride, Groom or an appointed person and the quote will be reissued.
2. When a wedding date is booked a £50 booking fee is required made payable to The Flower Boutique. If, for any reason you decide to cancel your wedding this booking fee is **non-refundable**. If you decide to postpone your wedding, we will hold your deposit until your wedding goes ahead. The £50 booking fee is subtracted from your final wedding bill.
3. By paying our £50 booking fee, you are agreeing to our terms and conditions, without exception.
4. Once your wedding date is booked with us a further consultation will be scheduled approximately 6-8 weeks before your wedding. This is to finalise the flower content, number of arrangements / buttonholes etc... and to finalise costings.
5. A proposal for the cost of your wedding flowers will be sent out to you after your initial consultation. This is a guide price and may be subject to change due to the market cost of the flowers, VAT & import increases at the time of ordering and due to any changes you make nearer to the wedding day. A final cost for your wedding flowers will be sent out to you after your second consultation with us.
6. We order your wedding flowers approximately ten days before your wedding date, dependent on type of flower chosen, therefore no changes can be made after this date. We will, however be able to make small adjustments e.g. numbers of buttonholes / corsages.
7. As fresh flowers are a living product there are occasions that a particular flower may be unavailable from our suppliers. Whilst every effort is made to source the product sometimes we are physically unable to use a particular flower. All fresh flowers are subject to availability and stringent quality checks. We reserve the right to use a similar flower in place of the previously suggested flower.

8. The final quote/ invoice must be checked by the wedding party as this is what will be provided to you on the day, therefore please double check number of arrangements/ bouquets/ buttonholes etc. The payment of your wedding is needed 1 month (to the day) before the date of the wedding.

9. Payment Methods: Online bank transfer or cash. **Over £150 we cannot take payment via card machine.**

10. Prices quoted will take into consideration a premium for weddings occurring over Valentine's Day, Mother's Day weekend and any public / bank holiday. NB: Flower prices increase considerably at these times due to demand, European national days of celebration & bank holidays can also affect price and availability.

11. The Flower Boutique reserves the right to cancel any wedding flowers, if payment has not been received 14 days before the wedding date. Your flowers will be ordered 10 days before your wedding, if at this stage payment has still not been made, then flowers will not be ordered and our contract to supply your wedding flowers will unfortunately be terminated.

12. Cancellation: All cancellations are required in writing. Should the wedding be cancelled within 10 days of the wedding, we are unfortunately unable to refund you due to the materials already being purchased. Up until 10 days prior to the wedding, the entire fee will be refunded, minus a 10% cancellation fee.

13. Pinning of buttonholes/corsages on dresses and suits is done at the wearers own risk. The Flower Boutique cannot be responsible for any snagging, staining or tearing to delicate materials by any pins or fastenings we supply

14. We pride ourselves on delivering your flowers in perfect condition and that all the number of items are always correct as per the invoice. Any queries with regards to the flowers must be raised within 1 hour of delivery.

15. An emergency number for us is 07765676590 but this may only be used on the wedding day itself. All prior correspondences must be via events@flower-boutique.com or 01494 762760.

16. The Flower Boutique reserves the right to use your event and images of it for publicity and marketing purposes after your event on our website, social media and printed advertisements.

17. The Flower Boutique cannot be held responsible of failure to deliver any order due to an act of God, terrorism, crime, transport failure, extreme weather conditions (including snow and flooding) or denial of access to venues or religious sites. The Flower Boutique recommends purchasing Wedding Insurance from a reputable company to protect your investment on your wedding day.